

IMPORTANT: FOLLOWING DOCUMENTS are required prior to Check-in:

1. All Occupants' **Photo IDs**
2. Emergency Contact's **Photo ID** & Parent's **Photo ID for EACH minor**.
3. This document (**Holiday Paradise Terms & Conditions**) with the Acknowledgement section completed and signed by all parties.
4. All Occupants' **Completed Acknowledgement of Schoolies.com House Rules** with EACH INDIVIDUAL Occupant's Name & Signature and Guardian's Name & Signature.

From the entire team at Holiday Paradise we extend to you a warm welcome and trust that your stay will be an enjoyable one. 😊

CHECK-IN

Check-in is available from **2 PM**. Check-in for all apartments are at Holiday Paradise's office:

📍 **Shop 51, The Centre Arcade, 16 Orchid Avenue, Surfers Paradise QLD 4217**

(Next door to Hilton Hotel Parking entrance, on the 1st floor of The Centre Arcade)

If you notice any existing damage within the Premises you must report your concerns regarding the condition of the property to our staff within 3 hours after arrival. Otherwise it is agreed that all is in order with the Premises. It is recommended that you take photos of your apartment upon your arrival.

CHECK-OUT / KEY ARRANGEMENT

Check-out time is no later than **10 AM**. At the end of your stay, **please return all keys to the key return box located in front of our office**. Please **DO NOT** return the keys to the hotel reception/Carpark box.

Lost keys will be charged at a fee of **\$120 per key**. Please ensure to keep your room key safe and on you at all times.

In the event if guests are locked out after hours, a call out fee may apply and may be deducted from bond monies held.

ON DEPARTURE

On departure, the apartment must be left in a clean and tidy condition. The property should be vacated on time and secured.

Failure to leave the Premises in a satisfactory state will result in you incurring extra charges. We ask that you leave the kitchen clean and take out the rubbish to the appropriate rubbish bins before leaving.

Extra cleaning charges will be incurred for cleaning dirty dishes, a fully loaded dishwasher, emptying the fridge, moving furniture from its original location, removal of rubbish, excessively smeared glass and excessive drink spills on the floor and / or balconies etc. **The minimal extra charge is \$200.**

You authorize us to charge you for the additional costs we incur to clean the Premises on your departure if this condition is not observed.

DAMAGE TO PROPERTY

The apartment will be checked upon your departure for any damaged or missing property belonging to the apartment. You will be held responsible for any damage, breakages, theft or loss of any property on or in the Premises during your stay (including keys).

REGULAR INSPECTION

Regular inspections will be conducted to ensure the condition of the room and furnishings are in a fit state for the comfort and security of our guests. Management, staff and/or Security reserve the right to enter Residences, at its discretion, without notice.

OFF SITE LETTING AGENT

We are a well-established independent agent and are not affiliated with the on-site management of the hotel. All Holiday Paradise guest enquiries must be referred to our office.

TEL: +61 45678 5758

Email: booking@holidayparadise.com.au

Working Hour: 10AM-5PM (Mon-Fri); 1PM-5PM (Weekend & Public Holiday | AEST Gold Coast Standard Time.

COMPLIMENTARY ITEMS

The apartment has been stocked with an initial supply of complimentary items such as soap, detergent, coffee pods, and toilet supplies for your convenience. These items are not replenished during your stay. Supermarkets and convenience stores are located nearby.

Full laundry facilities are available with washer, dryer, and iron. Please note that towels are not replaced during your stay. DO NOT remove any linen and towels from the apartment or exchange with the Resort housekeeping. Extra charges will apply.

EVICITION

Any evicted party automatically loses their bond and forfeits any remaining accommodation tariff.

We take inappropriate behavior very seriously. We have no hesitation in getting the building security, the Police and your parents involved. To ensure you or your party are not evicted, consider the following:

Noise Level: Noise must be kept to a minimum at all times. There are other hotel guests and residents staying in the building.

Maximum Number of Guests: There are 24hours security camera in the hallway. Excessive traffic to/from the residence is prohibited. Only the registered room occupants are permitted in the apartment from 6pm until 8am overnight. A maximum of 2 visitors per apartment are permitted on site between the hours of 8am and 6pm.

Climbing or Throwing items on the balcony:

Yes deaths have resulted both at Schoolies and in general.

Smoking: Smoking is not permitted inside any area of the building.

Underage Drinking & Excessive Drinking: If you are underage, remember that alcohol consumption is illegal. Police and Liquor Licensing are out in force – not only on the streets but in the buildings also. If you are of a legal age, remember to drink responsibly.

*Evictions are carried out by building security and/or Police as required and for reasons including those outlined in the Booking Terms and Conditions. If you're evicted, it's most likely from trying to climb over balconies, damaging property, breaching building rules.

ACKNOWLEDGEMENT

By signing my name below, I certify that I have read the above information. Any questions concerning these policies have been discussed. My signature also certifies my understanding of and agreement with the above policies. A photocopy of this document is as valid as the original.

*Guest 1 is the main contact.

Guest1 Name : _____

Phone Number

Signature & Date

Guest2 Name : _____

Phone Number

Signature & Date

Guest3 Name : _____

Phone Number

Signature & Date

Guest4 Name : _____

Phone Number

Signature & Date

Guest5 Name : _____

Phone Number

Signature & Date

Guest6 Name : _____

Phone Number

Signature & Date

Guest7 Name : _____

Phone Number

Signature & Date

*Please print out this page twice for more than 7 guests.

EMERGENCY CONTACT

Parent/Guardian Name

Contact Number